PebblePad

Recommended browser settings for PebblePad

1. Recommended Browsers

PebblePad runs on Windows, Mac, Linux, iOS, Android, or any other device with a modern web browser. It supports the last two versions of every browser release, though we highly recommend updating to the **newest version** of whatever browser you are using, as well as the most up-to-date Flash plug-in. As of **August 2014,** we support the following desktop browsers and Flash versions:

- **Internet Explorer** 10 and 11
- **Chrome** 35 and 36
- **Safari** 6 and 7
- **Firefox** 30 and 31
- **Flash** 11 or above (for recording or viewing audio/video and uploading files)

2. Updating Your Desktop Browser

There are a couple of different ways to update your desktop browser:

1. Every time you open your browser, it will check to make sure it is using the most current version. If it is not updated, your browser will prompt you with a notification and walk you through the update process.
2. Download the latest version of your desktop browser directly. Click the name of your browser below to visit your browser's download page:

- **Internet Explorer**
- **Chrome**
- **Safari**
- **Firefox**

3. Required Browser Components

Adobe Flash

Adobe Flash version 11 (or above) is required for all features within Pebble+, although there are no Flash components within ATLAS. We recommend downloading the latest version of the Flash Player.

If using an Apple mobile device, such as an iPhone or iPad, Flash will not work within standard browsers. In this case, consider downloading the **Puffin** or **Photon** browsers, which support Flash, and makes Pebble+ functional on all mobile devices.

Cookies

Cookies need to be <u>enabled</u> on your browser to use your PebblePad.

Cookies help PebblePad remember information about your visit, like your settings. With this information, we can make your next visit easier and the site more useful to you.

Learn more about managing Cookies in your browser:

- **Internet Explorer**
- **Chrome**
- **Safari**
- **Firefox**

Pop-Ups

If your browser has a popup blocker that is preventing you from using some PebblePad tools, you can either disable the popup blocker completely or configure it so that it allows pages from the PebblePad to open.

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![PebblePad logo]

To <u>enable</u> pop-ups in PebblePad, check out the following instructions for your preferred browser:

- **Internet Explorer**
- **Chrome**

- **Safari**
- **Firefox**

4. PebblePad on Mobile Devices

PebblePad currently offers the best experience on devices that have **Flash** installed. Flash is standard on most modern desktop and laptop computers and whilst it is available on many mobile and tablet devices, it is not supported on Apple products, such as the iPhone and iPad. To ensure access, regardless of device type, we offer a number of different display formats including a rich HTML (non-Flash) version (most commonly used on Apple devices) and a modified format specifically for small screens. So no matter how you choose to access PebblePad, your device will default to the option that will provide the best user experience.

If you are using an Apple device, you can still access the Flash version but you'll need to install either the **Puffin** or **Photon** browser.

PebblePad is cross-browser compatible but our most favourite browsers for mobile access are Safari and Chrome.

You can set your preferred PebblePad format when logging in (see right). Choose from the options available in 'Login Options', beneath the username and password boxes is an expanding box. This includes an accessible version, suitable for screen-reading software.

Further information is available on our *Help Pages*.

![PebblePad logo]

Mobile Browsers

Visit the Apple store or the Google Play store to download mobile browsers. The following major browsers are compatible with mobile devices but Pebble+ features may not be supported:
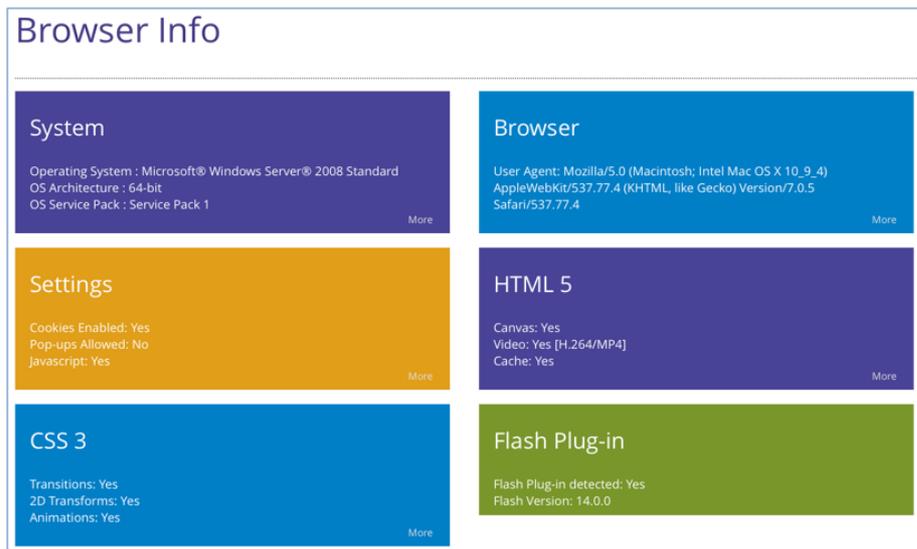
iOS
- Safari
- Chrome
- Photon Flash Player (supports Flash)
- Puffin Browser (supports Flash)

Android
- Internet
- Firefox
- Chrome

5. Browser Check

For the quickest way to check whether your browser and device is fully compatible with PebblePad, visit the *PebblePad website*. This page (example below) will automatically diagnose whether your device, browser and additional settings are fully compatible with PebblePad.

Browser Info

System
Operating System : Microsoft® Windows Server® 2008 Standard
OS Architecture : 64-bit
OS Service Pack : Service Pack 1

More

Browser
User Agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10_9_4) AppleWebKit/537.77.4 (KHTML, like Gecko) Version/7.0.5 Safari/537.77.4

More

Settings
Cookies Enabled: Yes
Pop-ups Allowed: No
Javascript: Yes

More

HTML 5
Canvas: Yes
Video: Yes [H.264/MP4]
Cache: Yes

More

CSS 3
Transitions: Yes
2D Transforms: Yes
Animations: Yes

More

Flash Plug-in
Flash Plug-in detected: Yes
Flash Version: 14.0.0

6. Glossary

Adobe Flash or Flash   Adobe Flash (formerly called Macromedia Flash and Shockwave Flash) is a multimedia and software platform used for creating vector graphics, animation, games and rich Internet applications (RIAs) that can be viewed, played and executed in Adobe Flash Player. Flash is used in PebblePad to add interactive content and multimedia to web pages. Flash is no longer supported on most Apple devices.

ATLAS   ATLAS stands for Active Teaching, Learning and Assessment Space. It is the Institutional Space designed to support teaching and learning activities. It is the space to which learners, organised into groups or sets on workspaces, submit work from Pebble+ for feedback, peer review, or validation.

Browser   A web browser (commonly referred to as a browser) is a software application for retrieving, presenting and traversing information resources on the World Wide Web. The most popular are: Chrome, Internet Explorer, Safari and Firefox.

Cookies   A 'cookie' is a small file containing a string of characters that is sent to your computer when you visit a website. At PebblePad we use cookies to improve the quality of our service and to better understand how people interact with us.

Device   A mobile device (also known as a handheld computer or simply handheld) is a small, handheld computing device, typically having a display screen with touch input. Nokia, HTC, LG, Motorola Mobility, BlackBerry, and Apple are just a few examples of the many manufacturers that produce these types of devices.

Pebble+   Pebble+ in a PebblePad product, offering a range of tools to help you plan, record, reflect on and evidence your learning. This may include any development activity, be it formal, educational, work-based, self-directed, personal or professional.

PebblePad   PebblePad is the name for the personal learning and assessment system, developed by **PebblePad**. It includes the personal learning space, Pebble+, the assessment space, ATLAS, and the communication space, Flourish.

Pop-ups   Pop-ups are additional windows or menus which are triggered by activity on a web page, using a browser. These often include contextual information or navigation options. A popup blocker is a security feature that is included in most web browsers. If it detects that a popup window has opened, it automatically closes that window, as popups often contain unwanted advertisements.