



Learning Technologist

About Us

PebblePad is a Learning Journey Platform used by more than 100 universities in the UK, Australia, Canada and the US. It is used by over 500k learners to help them plan for, make sense of, and showcase their unique experiences and talents.

As a company we have striven for 15 years to influence learning, teaching and assessment – seeking to move away from a model which is content- and course-centric, to one which focusses on learners and learning. As use of the platform grows and matures, so too does our desire to bring talented new people into the business.

About You

You are a highly motivated and experienced learning designer, educational technologist or TEL expert. Actually, it doesn't matter what your label is, what matters is that you have a passion for supporting and enhancing learning and that you share our vision to change the way learning is designed, experienced and assessed.

About the Opportunity

You will join our international team of implementation experts helping us help our customers to get the best possible value from PebblePad. You'll do this by helping with our product demonstrations, helping customers design workflows and by designing workbooks and other reflective frameworks. You'll create help videos and other support materials; help solve thorny pedagogical problems and generally help everyone feel loved and cherished.

This will be a highly collaborative role which will involve working with our team, directly with customers, sometimes with prospects and occasionally with students. From time to time you'll have the chance to visit customers to support them on-site, and there will be opportunities to represent us and our work at conferences and exhibitions.

Although this is advertised as an office-based position, we are very happy to consider people who are confident about working from home – though we'd really like to see you at our Telford offices from time to time (once a month actually!).

About your skills and experience

You will be educated to degree level or higher, ideally with a qualification related to this particular role. You will be able to evidence your experience and attainment through a range of examples of your work, further supported by professional qualifications or accreditations – for example CMALT.

The role will require you to teach, train or explain to others, so experience of teaching, mentoring or coaching will be extremely helpful. Ideally this experience will have been gained in a higher education environment, as will your experience of helping others enhance their learning and assessment designs through the intelligent use of technology.

Because you will be producing support materials, contributing to our help system and responding to colleagues and customers, your written and verbal communication skills really must be good. Sometimes people get anxious and irritated – you will have the interpersonal skills to overcome this and to develop open, honest and trusted relationships with others. We can't overstate how important great customer service is to us.

There is, of course, an element of project management required of the role, and so managing yourself and the expectations of others is essential. You will always strive to deliver the very best service, and deliver outputs you are proud of (we'll help you however we can). If there's a way of doing something better, you're looking for it – and we're ready to listen to your suggestions and recommendations.

You're going to have to be self-motivated, enthusiastic and able to work effectively under (occasional) pressure. Most of all, you're going to have to be extremely comfortable working from home – if that's what you choose to do. And that means lots of time on Zoom, sometimes early in the morning talking to our antipodean colleagues, and sometimes into the evening talking to our team across the pond. Self-evidently that means managing your own time effectively, and we'll completely trust you to do so.

About the rewards

£28k – £35k and a generous [benefits package](#)

To apply

If this sounds a lot like you, and sounds like the kind of job you'd really love to do, then get in touch and ask us a few questions. The best person for informal enquiries is James Blackburn and you can contact him at jamesb@pebblepad.com or on 07766 112051

If you're ready to apply, send a single-sided CV and a 500-word pitch to jobs@pebblepad.com